

Enterprise Systems Corporation earns Partner in Customer Excellence Designation from Avaya

FOR IMMEDIATE RELEASE

Contact: Rodney Hyde, President
713-343-1222
rhyde@enter-sys.com
<http://www.enter-sys.com>

HOUSTON, TEXAS January, 2012 - Enterprise Systems Corporation has been recognized by Avaya for achieving their highest standard of customer service and receiving the Avaya **Partner in Customer Excellence Designation**. The Partner in Customer Excellence Designation is awarded to an Avaya Business Partner for achieving superior customer satisfaction over the past 12 months including both sales and support services to Avaya customers. Only a select group of Avaya Business Partners have attained the Partner in Customer Excellence Designation.

Enterprise Systems Corporation has a long reputation for developing deep, loyal customer relationships and for solving each client's unique business challenges. Organizations throughout the United States have benefited from Enterprise Systems Corporation's consultative approach and customer first service philosophy. All are leveraging Enterprise Systems Corporation's managed services to enable them to reduce costs and improve organizational efficiency.

"Enterprise Systems is very proud to receive the Partner in Customer Excellence designation by Avaya." said Rodney Hyde, President of Enterprise Systems. "'Enterprise has invested significant amounts of money and time in training and infrastructure and this certification is the culmination of these efforts. It is really a blessing to be recognized for the organization's hard work at superior customer satisfaction performance."

Awards received in the past include Avaya Gold Partner, Services Expert and SME Expert designation. Enterprise System' Services are built on a solid foundation of industry-leading solutions and products, matched with industry-leading service and support.

ABOUT ENTERPRISE SYSTEMS CORPORATION

Enterprise Systems Corporation services and supports voice solutions including Avaya CS1000, Communications Manager, CallPilot, Aura Messaging, Aura Contact Center, IPOffice and BCM. Enterprise Systems services and supports networking solutions including Avaya VSP9000, Passport 8000 core, 3000, 4000 and 5000 series Edge and 8100 series Wireless. Competencies include IP telephony (VoIP) LAN/WAN switching, security and wireless engineering and deployment.

ABOUT AVAYA

Avaya is a leading global provider of next-generation business collaboration and communications solutions, providing unified communications, real-time video collaboration, contact center, networking and related services to companies of all sizes around the world.