



August 5, 2003

To whom it may concern:

KFORCE had been utilizing Verizon for nationwide support of our Meridian 1 systems. However, we had become disappointed in the response times and competency of their technical team members on a national basis.

Enterprise Systems personnel presented a business case where their independent channel would provide better service nationwide.

KFORCE has been utilizing the services and capabilities of Enterprise Systems Corporation personnel since 1998. In late 1998 we acquired Source International, which necessitated the forklift replacement of approximately 50 PBX systems throughout the United States.

Enterprise Systems personnel worked together with our telecommunications analysts to coordinate and perform the installation of these systems. Our goal was to have all systems completed in 1999 for our rollout in 2000. Enterprise Systems personnel met the challenge and all were completed in a timely and professional manner.

The nature of our business environment as well as our tight schedule forced many demands on Enterprise Systems personnel, both from a project management and technical perspective. We have been very impressed with the level of expertise on the Nortel Networks product and customer service we have received.

I recommend Enterprise Systems to provide Nortel Networks services without reservation.

Feel free to contact me with any questions.

*Kelvin Davis
Senior Systems Engineer
KFORCE
813-552-2590*