



May 18, 2007

To whom it may concern:

VeriCenter is a leading provider of managed hosting, co-location, and IT outsourcing services for mid-size to-large enterprises. When VeriCenter decided to implement a Contact Center solution at its Houston Data Center, Enterprise Systems was elected to provide and implement it.

VeriCenter's Data Center's applications are mission critical, as it IS our business. Enterprise Systems' personnel provided end to end project management and deployment in a highly professional and competent manner. The solution deployed is a Meridian 1 Option 61C with redundant Symposium 5.0 servers with standby server configuration and Web Client.

The project was very trying at times due to carrier scheduling and interface issues. Enterprise Systems' pulled through. The personal way in which our needs are handled is a real differentiator. I could pick up the phone and contact the General Manager, Tommy Cross anytime to check the status on issues.

I do not hesitate to recommend Enterprise Systems to anyone seeking a highly competent and professional Nortel Partner for Communications Servers or Contact Center installation or maintenance.

Sincerely,

A handwritten signature in purple ink that reads "Tina Daumann". The signature is fluid and cursive, with a long horizontal stroke at the end.

Tina Daumann  
Telecom Specialist  
VeriCenter, Inc.  
(281) 584-4520  
(281) 795-2250