



September, 2014

To whom it may concern:

This letter is written as an endorsement for the competency and capabilities of Enterprise Systems Corporation.

Enterprise Systems has been working with Conroe Regional Medical Center for the service and support of our Avaya Communications and Messaging servers, and Contact Center platforms since 1996.

I value the personal attention, rapid and reliable responsiveness and high level working knowledge that Enterprise Systems personnel have demonstrated. Enterprise Systems personnel have always responded to emergencies, routine maintenance and moves and changes in a manner that exceeded our expectations.

I would not hesitate to recommend Enterprise Systems Corporation to anyone requiring the utmost in experience and competency on Avaya products and in particular the larger systems and applications for the enterprise size business.

Please feel free to contact me with any questions.



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