



To whom it may concern:

This letter is written as an endorsement for the competency and capabilities of Enterprise Systems Corporation.

Enterprise Systems has been a trusted Partner for HCA Gulf Coast Division since 2002 for service and support on our Avaya/Nortel systems, as well as the Cisco integration to those systems.

Enterprise has always demonstrated a rapid, reliable response and competency with our systems. One incident that exemplified this was the resources the organization dedicated to an issue at one of our hospitals. The incident involved an outage during the night on one side of a network, affecting several hundred phones. Enterprise had two technicians on site, and opened a case with Avaya. By 5am both the Director of Operations and Vice President of Operations were on site and stayed until service was restored.

Enterprise has impressed me in that they are large enough to have several branch offices and be a highly qualified and recognized Partner with many manufacturers, but small enough that relationships mean something and we are not just a customer number.

Enterprise Systems personnel have always responded to emergencies, routine maintenance and moves and changes in a manner that exceeded our expectations.

I would not hesitate to recommend Enterprise Systems Corporation to anyone requiring a competent and dependable technology Partner.

Please feel free to contact me with any questions.



**George Williams**  
Voice Services Manager  
HCA IT&S Gulf Coast Division

[George.Williams@hcahealthcare.com](mailto:George.Williams@hcahealthcare.com)

(p) 281.325.5483 · (m) 832.449.0225

12610 West Airport Blvd, Suite 150

Sugar Land, TX 77478

[healthcareinspired.com](http://healthcareinspired.com)