THE TREMONT HOUSE

A Wyndham Grand Hotel

Date: September 2014
Subject: Letter of Recommendation
Reference: Enterprise Systems Corporation

In the heart of Galveston Island's Strand Historic District is The Tremont House, an affordably elegant European-style hotel of Victorian architecture. The Tremont House offers a delightful blend of 19th century charm, 20th century sophistication, with exemplary service and luxury that have made it a strong favorite among island visitors.

The hallmark of The Tremont House is the elegant and gracious hospitality which is apparent at every turn, with a four-story atrium lobby, handsome meeting facilities and elegant ballrooms.

With this kind of atmosphere and sophistication, it is imperative that the Tremont House have a responsive, competent technology partner to install and service the communications and messaging systems that are critical to providing the level of service our guests expect.

Enterprise Systems has been the technology partner of choice for Tremont house for over a decade.

Enterprise personnel have often gone the extra mile for the property. One especially notable incident took place on Christmas Eve of 2006. The property had issues not only with the Avaya communications system, but also with the data and wireless networks. Enterprise's technician worked well into the night long after the Avaya communications system was restored to assist the Tremont House in restoring data and wireless services.

I highly recommend Enterprise Systems to any organization (Hospitality in particular) who is seeking a competent technology partner.

Sincerely,

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