

CONGREGATION *of the*  
**Sisters of Charity**  
*of* THE INCARNATE WORD  
HOUSTON, TEXAS

October 2014

To whom it may concern:

Rodney Hyde and his team at Enterprise Systems have been supporting our communications infrastructure for over 25 years.

As one can imagine, 25 years is a long time in the communications world. When Rodney and I first met, our system was a Nortel SL1MS. Before long it was upgraded to a Meridian 1 Option 21. Then it was upgraded to an Option 11C. Most recently, the Villa De Matel made the leap to VoIP with our migration to an all IP Avaya CS1000E.

Enterprise Systems designed, project managed and installed the entire solution, which included an Avaya core Ethernet infrastructure, all new communications systems core and all new end points. The project was a very successful one.

The Villa De Matel is the Motherhouse for our Sisters, and consequently service and support, no matter the time of day or day of week is paramount. Just like the old Houston Lighting and Power or the Post Office, Enterprise Systems has never failed to deliver, be it hurricanes or power outages or other emergencies.

I feel very comfortable recommending Enterprise Systems to any company or organization that requires a technology company that can provide consulting, project management, maintenance or installation of data networks or communications infrastructure.

The sales and technical personnel are first rate and what is a real benefit is accessibility. With Enterprise Systems we are not just a customer number in a call center. We receive personal and competent attention from not only our assigned technicians and sales personnel, but also from Executive Management.

Please feel free to contact me with any questions.

Ivan Selever  
Villa De Matel  
Sisters of Charity of the Incarnate Word  
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