

Direct General Insurance selects Enterprise Systems Corporation For major Contact Center Call Recording expansion

FOR IMMEDIATE RELEASE

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HOUSTON, TEXAS – January, 2013 – It was announced that Direct General Insurance has selected Enterprise Systems Corporation for a major Contact Center Call Recording expansion which will include the upgrade and expansion of the Telstrat Engage Contact Center Quality Recording platform.

ABOUT ENTERPRISE SYSTEMS CORPORATION

Enterprise Systems Corporation is a full service Technology Partner, providing consulting, deployment and managed services. Technology products and services include premise and cloud based Voice from Avaya, Mitel and ShoreTel; Wired and Wireless Networking from Avaya, Extreme, HP, Aruba, Dell and Ruckus; Security from Watchguard; licensed security camera/ surveillance/ access control; full disaster recovery and data center solutions as well as cabling infrastructure.

ABOUT DIRECT GENERAL INSURANCE

Direct General Corporation, headquartered in Nashville, TN, is a privately owned financial services holding company whose operating subsidiaries provide personal automobile insurance, term life insurance, premium finance and other consumer products and services through our a network of over 420 offices across thirteen states. Direct General is proud to serve: Arkansas, Florida, Georgia, Illinois, Kentucky, Louisiana, Mississippi, Missouri, North Carolina, South Carolina, Tennessee, Texas and Virginia.