

# Direct General Insurance selects Enterprise Systems Corporation to Upgrade Nortel Systems

FOR IMMEDIATE RELEASE

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HOUSTON, TEXAS – September, 2009 – It was announced that Direct General Insurance has selected Enterprise Systems Corporation to upgrade the Nortel voice communications and contact center systems at its Baton Rouge, Louisiana 500 seat call center and disaster recovery center. The solution will include a Nortel CS1000M MG, Contact Center 7 with Redundant Standby Server and Avaya CallPilot messaging.

## ABOUT ENTERPRISE SYSTEMS CORPORATION

Houston, Texas Based Enterprise Systems Corporation services and supports Nortel voice and data solutions including CS1000, CallPilot, Contact Center and BCM. Competencies include IP telephony (VoIP) LAN/WAN switching, security and wireless engineering and deployment.

## ABOUT DIRECT GENERAL INSURANCE

Direct General Corporation, headquartered in Nashville, TN, is a privately owned financial services holding company whose operating subsidiaries provide personal automobile insurance, term life insurance, premium finance and other consumer products and services through our a network of over 420 offices across thirteen states. Direct General is proud to serve: Arkansas, Florida, Georgia, Illinois, Kentucky, Louisiana, Mississippi, Missouri, North Carolina, South Carolina, Tennessee, Texas and Virginia.