

Direct General Insurance selects Enterprise Systems Corporation to Upgrade Avaya Systems

FOR IMMEDIATE RELEASE

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HOUSTON, TEXAS – April, 2010 – It was announced that Direct General Insurance has selected Enterprise Systems Corporation to upgrade the Avaya voice communications, contact center and messaging systems at its Tampa, Florida 350 seat call center. The solution will include an Avaya CS1000E, Contact Center and Avaya CallPilot messaging.

ABOUT ENTERPRISE SYSTEMS CORPORATION

Houston, Texas Based Enterprise Systems Corporation services and supports Avaya voice and data solutions including CS1000, Communications Manager, CallPilot, Modular Messaging, Contact Center, IPOffice and BCM. Competencies include IP telephony (VoIP) LAN/WAN switching, security and wireless engineering and deployment.

ABOUT DIRECT GENERAL INSURANCE

Direct General Corporation, headquartered in Nashville, TN, is a privately owned financial services holding company whose operating subsidiaries provide personal automobile insurance, term life insurance, premium finance and other consumer products and services through our a network of over 420 offices across thirteen states. Direct General is proud to serve: Arkansas, Florida, Georgia, Illinois, Kentucky, Louisiana, Mississippi, Missouri, North Carolina, South Carolina, Tennessee, Texas and Virginia.