

# St. James Parish Government selects Enterprise Systems Corporation for Avaya Aura Contact Center

FOR IMMEDIATE RELEASE

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BATON ROUGE, LOUISIANA – May, 2013 – It was announced that St. James Parish Government has selected Enterprise Systems Corporation to provide an Avaya Aura Contact Center solution to the Parish. The Avaya solution includes the Avaya Aura Contact Center for Midsize Enterprise with approximately 20 agents and Managed Services for CS1000E with approximately 400 users.

## ABOUT ENTERPRISE SYSTEMS CORPORATION

Enterprise Systems Corporation is a full service Technology Partner, providing consulting, deployment and managed services. Technology products and services include premise and cloud based Voice from Avaya, Mitel and ShoreTel; Wired and Wireless Networking from Avaya, Enterasys, HP, Aruba, Dell and Ruckus; Security from Watchguard as well as cabling infrastructure.

## ABOUT ST. JAMES PARISH GOVERNMENT

St. James Parish, located midway between New Orleans and Baton Rouge on the mighty Mississippi River and divided in two by the Father of Waters, is one the original nineteen parishes created on March 31, 1807, by an act of the Orleans Territorial Legislature.