

# Fuze was named a Leader in The Forrester Wave™ for Unified-Communications-As-A-Service (UCaaS) Providers, Q3 2019

## What Does Forrester See in Fuze?

- “A solid fit for large enterprises looking for an exceptional user experience”
- “Excellent customer success management”
- “Ability to support global deployments”

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FIGURE 1 Forrester Wave™: Unified-Communications-As-A-Service (UCaaS) Providers, Q3 2019





# Customer Value Leadership Award

F R O S T & S U L L I V A N

Due to flexible Fuze licensing options and the robust functionality Fuze cloud UCC services deliver, **customers can truly buy the optimal solution that addresses their unique needs and constraints through well-constructed, flexible pricing plans**, unlike competitors targeting SMBs with shrink-wrapped solutions. The Fuze customer purchase and deployment experiences are, however, **truly differentiated and enhanced through the leveraging of Fuze Success Plans.**

As enterprises migrate their mission-critical communications and collaboration workloads to the cloud they are seeking credible and qualified partners to help them make a smooth transition and generate the most value from their investments. **Fuze has answered the call with a solutions portfolio to serve as both the technology provider and trusted advisor that enterprises want.**